



Our Ref: GU/jc

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Sent by Email

Jo Turton
Chief Executive
Lancashire County Council
County Hall
Preston
PR1 8XJ

Dear Jo

Re: Response to Cyber Attack

I am writing to thank you for the assistance that your staff provided to the NHS in Lancashire and South Cumbria when we dealt with the recent cyber attack. I think we all know from recent news in the media that whether it was the cyber attack or other instance that had the capacity to disrupt public life that we can all as citizens rely on our excellent dedicated and highly motivated public sector staff. The cyber attack was felt not just in Lancashire but across the whole of the NHS but in Lancashire it affected hospitals, community services, GP practices and other parts of the NHS.

It is great testament to all involved that the issues were quickly identified, effectively managed and services returned to business as normal in such a short space of time. It made myself and my colleagues rightly proud, not only of the services that we offered, but the fact that so many other public sector partners and commercial suppliers all rolled their sleeves up with offers of support and practical help that were effectively deployed across the whole of the NHS. Once again my enormous thanks for what your organisation did to support us.

I know in writing such a letter that I may have missed somebody from the list and if you are aware in any way of a colleague that I should have shared these thanks with then I should be grateful if you would let me know.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'G. Urwin', with a long horizontal stroke extending to the right.

Graham Urwin
Director of Commissioning Operations
NHS England North (Lancashire & South Cumbria)